

Extraordinary Care.

POLICY:	400.17 AGENCY COORDINATOR		
APPROVAL:	VICE PRESIDENT OF PROFESSIONAL SERVICES; MANAGER OF EMS;		
EFFECTIVE DATE: 2/20/2024			ORIGINAL EFFECTIVE DATE: 08/16
DEPARTMENT SPECIFIC		EMERGENCY MEDICAL SERVICES	

I. PURPOSE:

To identify the responsibilities and qualifications of the Emergency Medical Services (EMS)/Emergency Medical Dispatcher (EMD) Agency Coordinator.

II. POLICY:

Each providing agency shall designate a Morris Hospital EMS/EMD Agency Coordinator (EMSC) who will function as a liaison between the provider, the Morris Hospital EMS System office, and other members of the System. Ideally, the individual will function at the level comparable to, or above the level of service, which they provide to the community.

A. RESPONSIBILITIES OF THE EMS/EMD DEPARTMENT COORDINATOR:

- 1. Communicate to all Chiefs/Chief Executive Officers (CEOs) and pre-hospital providers/EMDs the changes and updates in System activities and/or policies.
- 2. Maintain current records on all pre-hospital providers. These records will include proof of valid licensure as required by Ill. Adm. Code § 515.170, as well as current American Heart Association BLS (CPR) Healthcare Provider, American Heart Association Advanced Cardiovascular Life Support provider, American Heart Association/American Academy of Pediatrics Pediatric Advanced Life Support provider (Employer Responsibility).
- 3. Be familiar with the MHEMSS policies & procedures; know where and how to reference them; disseminate updates accordingly to their EMS Personnel; ensure all training necessary for compliance is provided to every Agency Vehicle Service Provider.
- **4.** Forward required EMS/EMD information to the Morris Hospital EMS System office.
 - **a.** Monthly quality assurance statistics (electronic or paper data as appropriate)
 - **b.** Annual report
 - **c.** Personnel changes
 - **d.** Equipment changes (All equipment must be approved by the Morris Hospital EMS System prior to being placed on any licensed BLS/ALS transport and non-transport vehicles)
 - **e.** EMD centers must submit card set changes to the system office for approval prior to implementation.
 - f. Pending litigation
 - **g.** Changes in service
 - h. Exposures
 - i. In house CE rosters
 - **j.** Narcotic discrepancies (ALS only)
 - **k.** Monthly controlled substance inventory sheets (ALS only)

- **5.** Coordinator or his/her designate shall attend all EMS/EMD System Department Coordinator meetings.
- **6.** Assist in quality assurance activities
- 7. Review all provider department Ambulance Run Reports/Calls for Service/EMD Cases.
- 8. Communicate concerns and problems to the Morris Hospital EMS System office.
- **9.** Communicate recommendations for commendation to the Morris Hospital EMS System office as they occur.
- 10. Maintain adequate supplies of Morris Hospital EMS System approved forms.
- 11. Communicate changes in the personnel roster in writing to the Morris Hospital EMS System office within 10 business days.
- **12.** On a monthly basis, review the National Emergency Medical Services Information System (NEMSIS) extract report when it is sent out and make any necessary corrections to the corresponding run reports.
- **13.** Attend EMS Coordinator bi-monthly meetings; attendance at 75% of EMS System meetings is required.
- **14.** Shall ensure EMS student course field requirements are followed.

2	15.	Shall ensure EMS Personnel roster is always current and System is immediately notified of all new EMS Personnel, deletions, Paramedic graduates, address/contact information changes. Follow policies and use the most current System forms for reporting. Print forms from System website.
]	16.	Shall ensure vehicle roster is always current and System is immediately notified of all new vehicles, removals, and changes in level of care. Follow policies and use the most current IDPH and System forms for reporting. Print forms from websites as indicated
Approval:		
James Kiro Vice Presid		ner Date t of Professional Services
Kathleen G	l ei:	ger MSN, RN Date

Kathleen Geiger MSN, RN Date Manager of EMS & Emergency Management