

POLICY:	300.05 QUALITY IMPROVEMENT RESPONSIBILITES		
APPROVAL:	VICE PRESIDENT OF PROFESSIONAL SERVICES; MANAGER OF EMS;		
EFFECTIVE DATE: 2/16/2024			ORIGINAL EFFECTIVE DATE: 08/16
DEPARTMENT SPECIFIC		EMERGENCY MEDICAL SERVICES	

I. PURPOSE:

The purpose of the quality improvement program is to ensure that pre-hospital patient care provided within the Morris Hospital Emergency Medical Services (EMS) System is uniformly and consistently of the highest possible quality.

II. POLICY:

The Morris Hospital EMS System Quality Improvement program is further designed to comply with Emergency Medical Services and Trauma Center Code requirements for quality improvement measures for both adult and pediatric patient care. Participation at all levels within the Morris Hospital EMS System is required to meet this goal. Data, analysis, and reports submitted to and analyzed by the System Quality improvement program shall be considered confidential under the Illinois Code of Civil Procedure, 735 Ill. Comp. Stat. § 5/8-2101.

A. Resource Hospital

- 1. Coordinate all quality improvement activities within the System.
- **2.** Provide continuing education.
- **3.** Report all System data to the state as required by Illinois Department of Public Health (IDPH).

B. Associate Hospital Coordinators

- 1. On a monthly basis, review telemetry log sheets.
- 2. Participate in quality improvement activities as required by the Resource Hospital.
- **3.** Coordinate the investigation and resolution of all problems relating to their hospital. Report legal/ethical provider problems to the Resource Hospital.
- **4.** Assure that the physicians and nurses are informed of any changes to the SOPs or Policies and Procedures within the System.

C. System Department Coordinators

- 1. Review Ambulance Run Reports for accuracy and deficiencies and follow up with individual pre-hospital providers as necessary.
- **2.** Participate in yearly ambulance inspections.
- **3.** Assures inventory of controlled substances (Paramedic/Pre-Hospital Registered Nurse (PHRN) only).
- **4.** Maintains and assures proper equipment and supplies on the ambulances.
- **5.** Assure proper staffing with qualified personnel at all times, notify EMS System of any changes
- **6.** Monitor daily ambulance checklist.
- Prepare written reports as required by IDPH and Morris Hospital EMS System for QA purposes.

- **8.** Deliver the original copies of all data forms for the preceding month to the Morris Hospital EMS office by the 10th of the following month.
- **9.** Participate in System-wide quality improvement data collection projects as designated by the System.

D. Pre-hospital Providers

- 1. Thoroughly and accurately complete all documentation relating to a run immediately after the run is completed.
- 2. Leave one copy of the Ambulance Run Report at the receiving hospital following a run.
- **3.** Assure completion of all Morris Hospital EMS System requirements for continuing education.
- **4.** Report any problems using the Report supplied by the Resource Hospital or Associate Hospital.

E. Reporting of Data

Approval:

1. Quality improvement measure of both adult and pediatric patient care should be performed on a quarterly basis and made available to the Illinois Department of Public Health upon request.

James Kirchner	Date
Vice President of Professional	Services
Kathleen Geiger MSN, RN	Date
Manager of EMS & Emergenc	v Managemer