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Extraordinary Care.

|                                  |  |                                   |                                       |
|----------------------------------|--|-----------------------------------|---------------------------------------|
| <b>POLICY:</b>                   | <b>200.23 RESOURCE HOSPITAL OVERRIDE</b> |                                   |                                       |
| <b>OWNER:</b>                    | MANAGER OF EMS                           |                                   |                                       |
| <b>EFFECTIVE DATE: 2/16/2024</b> |  |                                   | <b>ORIGINAL EFFECTIVE DATE: 08/16</b> |
| <b>DEPARTMENT SPECIFIC</b>       |  | <b>EMERGENCY MEDICAL SERVICES</b> |                                       |

**I. Purpose:**

As a means of quality assurance and to provide for the best patient care by pre-hospital providers, the Resource Hospital has the authority to monitor telemetry calls of its Associate Hospitals.

**II. Procedure:**

- A.** In the event the Resource Hospital believes the care being directed over the telemetry by the Associate Hospital is not in the best interest of patient care, the Resource Hospital will directly take over telemetry communications.
- B.** Following a Resource Hospital override, the Emergency Medical Services (EMS) Medical Director and the EMS Manager of the Resource Hospital are to be notified.
- C.** The EMS Medical Director and the EMS Manager will review the circumstances for the override with all involved individuals within five working days of the occurrence.

**Approval:**

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**James Kirchner** **Date**  
**Vice President of Professional Services**

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**Kathleen Geiger MSN, RN** **Date**  
**Manager of EMS & Emergency Management**