

WHERE TO GO

when you need medical attention.

Doctor's Office? Convenient Care?
Immediate Care? Emergency Department?

Different levels of care are available depending on the severity of your condition.



MORRIS
HOSPITAL
& HEALTHCARE CENTERS

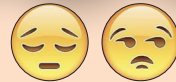


PRIMARY CARE: preventive care and illness treatment

When possible, it's always best to see your primary care provider for routine healthcare needs. You should ask for a same day or schedule an appointment with your primary care provider for:

- Runny/stuffy nose, earache, sore throat
- Headache, persisting aches, pains or other symptoms
- Fever
- Flu-like symptoms

For routine medical needs such as medication management and refills, physicals, annual wellness exams and lab test requests, always schedule ahead with your primary care provider.



CONVENIENT CARE: mild illness and injuries (1 year and older)

Convenient Care provides a walk-in option **when your primary care provider isn't available**. You would choose Convenient Care for the same types of things you would call your doctor for a same-day appointment, such as:

- Cuts, first aid care (minor)
- Cough, chest congestion, upper respiratory infection
- Flu-like or allergy symptoms
- Insect bites, rash (minor)
- Injuries, sprains (minor)
- Pink eye and sties
- Sore throat, earache, fever (mild), sinus infection
- Urinary tract, bladder infections

Convenient Care is provided by a nurse practitioner and is billed similarly to a physician office visit, with any x-rays or rapid lab tests additional.

See the reverse side for Morris Hospital Convenient Care locations and hours.



IMMEDIATE CARE:

mild to **moderate illness and injuries** (all ages)

Immediate Care provides a walk-in option for **mild to moderate illness and injuries** that do not require the advanced care of an emergency department yet need to be seen now and your provider is not available:

- Allergic reactions (non-life-threatening), asthma
- Back problems, headaches
- Bites and stings (animal and insect)
- Minor broken bones and fractures, sprains and strains
- Cuts requiring stitches, minor burns, skin rash and infection
- Eye irritation and redness
- Fever (moderate), flu symptoms, vomiting and diarrhea, dehydration caused by illness
- Sexually transmitted infection

An Immediate Care visit is billed as a hospital outpatient service, which means your deductible may apply depending on your insurance. X-ray, CT testing, ultrasound or laboratory services may be ordered to assist the provider in making a diagnosis and would result in additional charges.

Care is provided by a physician, nurse practitioner, or physician assistant.

See the reverse side for Morris Hospital Immediate Care locations and hours.



EMERGENCY DEPARTMENT:

serious, life-threatening injuries and illnesses (all ages)

A hospital Emergency Department provides a walk-in option 24 hours around the clock and is **the right choice for life-threatening medical emergencies**. Because the list below does not represent every kind of symptom that might occur, if you think you or someone else may be having a medical emergency, call 911 or seek immediate medical care at a hospital emergency department:

- Chest or severe abdominal pain
- Shortness of breath, abnormal or difficulty breathing
- Fainting, sudden dizziness, weakness
- Changes in vision
- Difficulty speaking
- Confusion or changes in mental status, unusual behavior, difficulty waking
- Sudden or severe pain or concern about broken bones
- Severe or persistent vomiting or diarrhea
- Animal bites
- Uncontrolled bleeding
- Coughing or vomiting blood
- Suicidal or homicidal feelings
- Unusual abdominal pain
- Severe headache or vomiting, especially following a head injury
- Unconsciousness
- Fever in children accompanied by a change in behavior
- Significant change in normal behavior

Depending on your health insurance, a co-pay and/or co-insurance may apply to your emergency room visit.

At Morris Hospital, care is provided by board-certified emergency medicine physicians, along with physician assistants and nurse practitioners.

LOCATIONS

Convenient locations for
the level of care you need.



MORRIS
HOSPITAL
& HEALTHCARE CENTERS

morrishospital.org

PRIMARY CARE

To find a primary care provider on the Morris Hospital Medical Staff, go to morrishospital.org/doctors where you can search for a provider by specialty.

- Family Medicine providers typically see patients of all ages.
- Internal Medicine providers see adults.
- Pediatricians see newborns, children and adolescents.

You can also search for providers in other specialties.

Morris Hospital has Healthcare Centers located in 12 communities, including Braidwood, Channahon, Diamond-Coal City, Dwight, Gardner, Marseilles, Mazon, Minooka, Morris, Newark, Ottawa and Seneca.

IMMEDIATE CARE

Channahon:

Morris Hospital Ridge
Road Campus

27240 W. Saxony Drive
815.521.1500

Mon-Fri: 8 a.m.-7 p.m.

Sat/Sun: 8 a.m.-2 p.m.

Morris:

Diagnostic & Rehabilitative
Center of Morris Hospital

100 W. Gore Road
815.364.8919

Mon-Fri: 8 a.m.-7 p.m.

Sat/Sun: 8 a.m.-2 p.m.

Immediate Care is closed on Christmas Day, New Year's Day and Thanksgiving. Check our website for Christmas Eve, New Year's Eve, Memorial Day, 4th of July and Labor Day hours.

CONVENIENT CARE

Diamond- Coal City:

Morris Hospital
Diamond-Coal City Campus

1450 E. Division Street
815.634.3500

Mon-Fri: 8 a.m.-7 p.m.

Sat/Sun: 8 a.m.-2 p.m.

Convenient Care is closed on Christmas Day, New Year's Day and Thanksgiving. Check our website for Christmas Eve, New Year's Eve, Memorial Day, 4th of July and Labor Day hours.

EMERGENCY DEPARTMENT

(Call 911 if you are experiencing a life-threatening emergency.)

Morris:

Morris Hospital

150 W. High Street

(Use main parking lot off High Street and enter through designated Emergency entrance.)

815.705.1160

Open 24/7, 365 days a year

Morris Hospital & Healthcare Centers' Emergency Department is a Level II Trauma Center providing an advanced level of emergency care around the clock.

Additionally, Morris Hospital is designated by the Illinois Department of Public Health as an Emergency Department Approved for Pediatrics and has Primary Stroke Certification from the Healthcare Facilities Accreditation Program.

Morris Hospital opened a new emergency department in 2020 as part of a \$33 million modernization project.