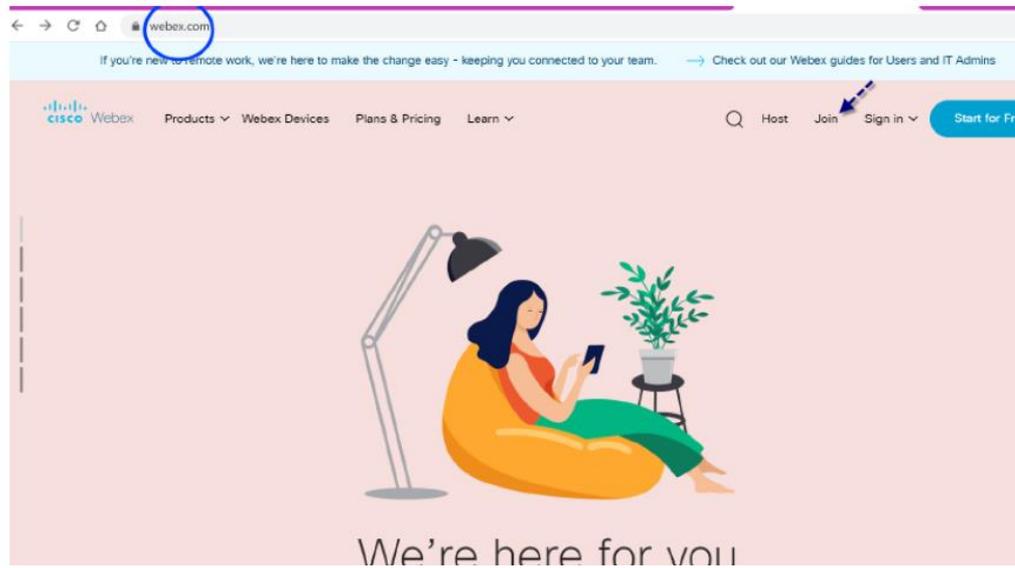


# User Guide for Telemedicine—Virtual Webex Video Visits Using Computer or Laptop

1

You will need to go to your device's internet web page and go to **webex.com**

Once you are on the Webex website, you will choose the **"Join"** option at the top right corner of your screen.



## Join a Meeting

2

You will then be prompted to enter your visit's **9 digit visit code**. This will be provided to you by a clinical staff member at the time of your appointment.

Enter the meeting information

Patients will be provided the physician's Webex meeting number to continue.

You will see a message pop-up on your screen asking permission to run the program on your device. You will need to select **"RUN"**

3

## Jaynee Pendergast's Personal Room

Enter your information

Full name

Email address

Next

You will be prompted to enter your first and last name and your email address



4

You will then need to click on both the speaker and video button (**changing them from red to black**) to also turn these features on through the app. You will then choose to "Join Meeting" and be placed in a virtual waiting room.

JP

Jaynee Pendergast's Personal Room

Thanks for waiting. We'll start the meeting when the host joins.  
Do you want to let the host know you're waiting?

Notify Host

5

You will continue to wait in the virtual waiting room until your provider admits you into the office visit to begin.

