

POLICY:	VICTIMS OF ABUSE – 300.25		
APPROVAL:	VICE PRESIDENT OF PROFESSIONAL SERVICES; MANAGER OF EMS;		
EFFECTIVE DATE: 9/1/2016	CURRENT REVIEW/REVISION DATE: 8/16	SUPERSEDES: N/A	ORIGINAL EFFECTIVE DATE: 08/16
DEPARTMENT SPECIFIC		EMERGENCY MANAGEMENT SYSTEM	

I. Purpose:

Assure victims of abuse receive information regarding available resources.

II. Policy:

Pre-hospital providers will offer information regarding services available to victims of abuse or for any person suspected to be a victim of domestic abuse.

III. Procedure:

A. Suspected Abuse or Neglect

1. Initial Medical/Trauma Care.
2. Treat obvious injuries per appropriate SOP.
3. History, physical exam, scene survey; document findings on Ambulance Run Report.

B. Suspected Child Abuse/Neglect

1. **Transport.** Report suspicions to ED staff upon arrival.
 - a. Transport is mandatory.
 - b. Contact Medical Control if parent/legal guardian refusing.
2. Notify the following (**reporting is mandatory by the pre-hospital provider**):
 - Illinois Department of Children and Family Services Child Abuse Hotline
1-800-25-ABUSE (1-800-252-2873)
1-217-785-4020

C. Suspected Domestic/Sexual Abuse

1. Provide victims of suspected abuse information on services available. See Domestic Crime Victim information forms.
2. Encourage them to seek medical attention.
3. If patient is a victim of suspected sexual abuse and less than 18 years of age, DCFS must be contacted by pre-hospital providers. Notify the following (**reporting is mandatory by the pre-hospital provider**):
 - Illinois Department of Children and Family Services Child Abuse Hotline
1-800-25-ABUSE (1-800-252-2873)
1-217-785-4020

D. To report Suspected Elder Abuse/Neglect, or financial exploitation

1. Reporting is mandatory in a case of suspected elder abuse/neglect. Notify the following (**reporting is mandatory by the pre-hospital provider**):
 - Illinois Department on Aging Elder Abuse Hotline:
1-866-800-1409

- IDPH Nursing Home Hotline:
1-800-252-4343

E. Suspected Abuse/Neglect of the Mentally Ill/Developmentally Disabled

1. Notify the following (reporting is mandatory by the pre-hospital provider**):**

- 24-hour Adult Protective Services Hotline
1-866-800-1409
- For residents who live in Supportive Living Facilities, call the Illinois Department of Healthcare and Family Services complaint Hotline
1-800-226-0768

F. Suspected Abuse/Neglect of Residents of Long-Term Care Facilities, Assisted Living Facilities or Hospitals

1. Notify the following (reporting is mandatory by the pre-hospital provider**):**

- Illinois Department of Public Health Abuse Hotline
1-800-252-4343

Approval:

Thomas J. Dohm
VP of Professional Services

Date

Robin Stortz, RN
Manager of EMS

Date