



People You Know.
Extraordinary Care.

POLICY:	INVALID ASSIST CALLS– 300.43		
APPROVAL:	VICE PRESIDENT OF PROFESSIONAL SERVICES; MANAGER OF EMS;		
EFFECTIVE DATE: 9/1/2016	CURRENT REVIEW/REVISION DATE: 8/16	SUPERSEDES: N/A	ORIGINAL EFFECTIVE DATE: 08/16
DEPARTMENT SPECIFIC		EMERGENCY MANAGEMENT SYSTEM	

I. PURPOSE:

To delineate the appropriate reporting of a call by an EMS ambulance wherein no actual duty to assess the patient or to render care exists. A duty to assess and render care will exist if even a minor accident has occurred, or, in the rescuer's opinion, the patient is in need of further care.

A. Rationale

Though these types of calls are clearly not our primary function or purpose, the calls in fact do occur, and a proper means of reporting such calls should exist.

1. An Ambulance Run Report should be completed on any such run documenting such procedures that were deemed necessary and were actually performed by a pre-hospital provider.
2. A refusal to transport needs to be obtained from the patient. Simply describe the circumstances of the call in a clear, concise statement.
3. No call needs to be made to the respective Associate or Resource Hospital Medical Control.
4. The Ambulance Run Report is to be processed in the same manner as with any other run report.

Approval:

Thomas J. Dohm **Date**
VP of Professional Services

Robin Stortz, RN **Date**
Manager of EMS